

THE CO-OPERATIVE UNIVERSITY OF KENYA

**END OF SEMESTER EXAMINATION-MAY 2022
EXAMINATION FOR THE BACHELORS DEGREE**

**YEAR 2 SEMESTER 2
UNIT CODE: BHRM 2208**

UNIT TITLE: HUMAN RESOURCE INFORMATION SYSTEMS

DATE:

TIME: 2 HOURS.

INSTRUCTIONS:

Answer question **ONE (compulsory)** and any other **TWO** questions

QUESTION ONE.

b)Most Colleges/Universities have adopted the use of wireless fidelity(Wi-Fi) in their day to day operations. Explain any five (5) reasons for this trend. (10 marks).

b)The role of computer controls and security is to protect systems against these and many other mishaps. State and explain the major goals of Information Security . (10 marks)

c) Good information is that which is used and which create value. Explain any five (5) qualities of good information. (10 marks)

QUESTION TWO.

a)Information is created from organized structured and processed data in a particular context. Discuss five (5) Functions of Information. (10 marks).

b) Describe the three (3) Components of a System. (6 marks).

c) Software manage the computer resources of the organization. Discuss the two (2) major types that the soft wares can be divide into. (4 marks)

QUESTION THREE.

a)An information system is a set of interrelated components. Describe four (4)examples of Information System. (4 marks).

b)Data are the facts or figures representing an object, place or the events occurring in the organization. Discuss four (4) characteristics of Data. (8 marks).

c)State and explain the essential four (4)components of telecommunication systems.(8 marks).

QUESTION FOUR.

a) Information system supports the business Organizations. Explain the roles if information Systems in business. (10 marks).

b) Total Quality Management (TQM) makes quality control a responsibility to be shared by all people in an organization. State and explain any five (5) ways how IS Contributes to Total Quality Management in a firm . (10 marks)

QUESTION FIVE.

a)State and explain what the organizations should do to ensure security of their information systems. (10 marks).

Highlighting two (2) examples in each case, explain the components if Information System .(10 marks)

THE END.